

Jabra T5330



T5330 FAQ'S

OVERVIEW

Where do I find ordering information for the new Jabra T5330?

- We have conveniently posted all relevant ordering information – part numbers, weights, dimensions, and UPCs – in a downloadable PDF file on the Jabra T5330 launch site. The URL is: www.jabra.com/t5330.

How long is the warranty on the Jabra T5330?

- The Jabra T5330 is covered by a one-year warranty in USA and Canada. Quality issues that arise within this period will be addressed at no charge to the customer, provided the product has been used for the purpose for which it was intended and has not been subjected to abuse.

USABILITY

How does the Jabra T5330 operate from a desk phone?

- The Jabra T5330 is designed to work with the corded office telephone. Many office phones have a dedicated button for headset use. Simply press the dedicated key to answer a call – after taking the Jabra T5330 headset out of the headset cradle.

To answer a call on a telephone without a headset button, lift the handset from the telephone for the duration of the call. To end the call, simply replace the handset on the telephone.

How does the earhook work?

- The Jabra T5330 earhook is very flexible. This makes it possible to fit the headset quickly – and securely – to the ear. The flexible earhook can be adjusted to ensure a comfortable fit and correct microphone placement.

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Are additional wearing styles available for the Jabra T5330?

- Headband and neckband wearing styles will be available in the near future as accessories for the Jabra T5330.

Where can my customer get help if he/she experiences set-up difficulties?

- A Flash video guide on the installation of the Jabra T5330 is featured on our website at www.jabra.com/t5330. If this doesn't help, please call our North America Customer Support line at 800.826.4656.

PERFORMANCE

What is the roaming range of the Jabra T5300 Series?

- Because the Jabra T5330 uses Bluetooth® 1.2 technology, your customer will experience up to 33 feet of wireless range from the headset base.

Does Jabra T5330 support the GN1000 Remote Handset Lifter (RHL)?

- Yes! To support this function, simply connect a GN1000 RHL to the phone and the Jabra T5330. This will allow your customer to answer calls without returning to his/her desk or to lift the handset from the telephone.

TECHNOLOGY

What is DSP (Digital Signal Processing)?

- A digital processor enhances the incoming voice/ audio signal and removes sound impurities from noisy environments, mobile phones, etc. The Jabra T5330 features DSP technology in the headset cradle.

Can WiFi and the Jabra T5330 coexist in the same location?

- Yes, the Jabra T5330 uses adaptive frequency hopping, so that channels that are blocked by WiFi, etc., will not be used – only the free channels are used to ensure good sound quality.

SAFETY / SECURITY

Are my customers at risk for hearing damage with the Jabra T5330?

- No. All GN Netcom and Jabra headsets meet the highest user protection standards, with sophisticated sound limiting systems to protect the user against excessive sound levels. We specify that the maximum sound pressure shall be below 118 dB SPL, which is approved by international standards and by telecom administrations. For that reason all our headsets feature PeakStop™, an electronic peak control gateway (transistor) that does not allow excessively loud sounds to pass to the ear.

PeakStop actively protects the user by keeping the absolute sound level and the energy of the peak in the safe zone at all times. As a result, the headset user will not be exposed to the full effect of an excessive peak and consequently the risk of harming the sensitive mechanisms of the ear is minimized.

Is it possible to listen into conversations made on the Jabra T5330?

- The risk of unauthorized access to communication via a Bluetooth headset is very limited. Just like our other wireless headsets, the Jabra T5330 digitally encrypts all calls, providing complete calling security (part of the Bluetooth standard).

